

Sound-Board Studio

Sound-Board Backing Track License and Terms and Conditions

Payment

We will require payment (or partial payment when agreed) before the work required is undertaken. This is to prevent financial loss to Sound-Board. If Sound-Board cannot fulfill an order then all monies already paid will be returned. Backing tracks are charged at a fixed rate, agreed at the time of the order being placed. Payment is accepted in the form of a personal cheques drawn from a UK bank, BACS transfer, cash or Paypal. If you want to make a payment using PayPal a transaction fee of 3.5% will be added to the invoice value, this is to cover PayPal fees.

Delivery

Single backing tracks usually take 2 weeks to complete but if there is going to be any delay we will notify you at the earliest opportunity. For multiple tracks please contact us to discuss our current workload. Music will be provided on audio CD, multiple tracks will be produced on a single CD, unless you state that you would prefer them on separate CDs. All CDs will be dispatched via Royal Mail First Class post and are subject to a handling charge which will be clearly stated on the invoice or quote. Larger quantities of CDs will incur larger postal charges, we will quote this once we know the size of the order.

If you require items to be sent via recorded delivery or by any other delivery method other than First Class Royal Mail any costs incurred will be charged to you. When a completed order is dispatched from Sound-Board we will e-mail you to confirm. If an order has not been received within 7 working days after dispatch, please contact us and we will investigate. Sound-Board cannot be held responsible for items delayed in the post. If any goods are damaged upon receipt then we will of course gladly replace the item. Damaged goods must be returned to Sound-Board within 7 days of receipt for a replacement. In all cases the completed work will be available for download (as a MP3 or WAV file) in the password protected user area of our www site.

Refunds/Cancellations

We do not offer refunds on any tracks purchased due to licensing regulations. This is non negotiable. Therefore, you are strongly advised to check whether the particular track is suitable for your requirements, before purchasing, by discussing the tracks with Sound-Board. If Sound-Board cannot complete an order within the quoted time, we will notify you at the earliest opportunity and at this point you may cancel your order for a full refund.

Licensing

All backing tracks remain the property of Sound-Board at all times and are offered for license only. This is a professional licensing agreement and not a retail agreement. No goods form any part of this agreement. When you purchase a track from us, the price includes all licensing you require from us. However, do make sure that the venue that you are performing at has a PRS license. The original audio master of the arrangement remains the property of Sound-Board and Sound-Board retains the right to remove permission of use if we feel the user has abused their Terms and Conditions. Licenses to use backing tracks as an accompaniment to live performance is granted to the named licensee ONLY. Third party use is strictly forbidden. In the event of a name change the licensee must advise

Sound-Board and request that an amended license is granted and until such amended licenses are granted, use of the backing tracks is forbidden. By accepting this license the Licensee agrees not to alter, modify, publish, distribute, sell, broadcast, transmit, create derivative works from, or edit any content of the backing track(s) purchased from Sound-Board without the expressed written permission of Sound-Board and/or any appropriate third parties. Any copyright infringement will result in termination of service and possible legal action. If you are producing a recording (either video or audio) you will need to contact us to find out if you need to obtain any further license from us or the MCPS. We also ask that you mention Sound-Board Studios in any credits.